

IT MANAGED SERVICES

WITH IT MANAGED SERVICES, WE ALLOW YOU TO FOCUS ON MANAGING, GROWING, AND MAINTAINING YOUR BUSINESS, WHILE WE MANAGE THE REQUIRED TECHNOLOGY TO SUPPORT THOSE GOALS.

While IT services are a critical component to the success of any company in today's environment, not all companies need the in house IT staff and associated overhead. IT should be a tool to help your business grow, not a crutch that slows your business growth. At the Lembo Consulting Group, we try to provide the best tools available with a wide range of IT staff and expertise to manage hardware, software, communications, and services for your organization, allowing you and your staff to focus on your business.



- ▶ 24/7/365 Help desk to report issues for incident management, resolution, and tracking. Our help desk provides users the ability to report issues when they occur, which allows our representatives the to remotely control and resolve the issue.
- 24/7/365 Preventative Maintenance and Monitoring to Turn-Key IT Management for:
 - Workstations (mobile, laptop, pc, mac)
 - Servers (windows, linux, unix)
 - ▶ Cloud based servers and services

By proactively monitoring, updating, and managing your critical IT components, we prevent issues before they occur. We also work to move an organizations IT towards their specific industry best practice.

- ▶ Backup & Disaster Recovery
- ▶ Antivirus protection
- Hosted MS Exchange (Email)
- ▶ CRM services
- ▶ CTO/CIO Service

Understanding an organizations business use of technology (industry trends, business applications, compliance requirements) to build business value through technology alignment

